ACCESSIBILITY

Accessibility Conformance Report

This report shows how Tiercel conforms to WCAG 2.1 Level AA, the standard the ADA Title II rule requires of state and local government web content. That includes the PDFs it creates. It is based on the VPAT 2.5 WCAG edition and covers app version 2.45.0.
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Product and evaluation

ITEM	DETAIL
Product	Tiercel (Forms and the Accusatory Document Builder)
Version	2.45.0
Report date	2026-11-28
Vendor	Raptor Media Group, LLC
Contact	contact@raptormediagroup.org
Description	A web app that officers sign in to and that runs in the browser. Case details stay on the device. It can be added to a phone, tablet or computer home screen. Officers use it to draft New York accusatory instruments and to fill in other forms on their agency's letterhead. Screens: first-run agency setup; the Forms dashboard, which opens the app after the first visit and lists the forms in groups that open one at a time (Court Documents, Patrol Documents, Domestic Incidents, DWI, TERPO/ERPO, Crime Scene Investigation Documents, Animal

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	Cruelty Investigations, Juvenile Defendant Documents, Agency Forms and Reference Materials) with a Find a form search, an Incident number box and, on an agency plan, a Make a Case button and, once a case is made or opened, "This case" boxes (jurisdiction, defendant and DOB) and a Victim and witnesses section (Add a victim, Add a witness) with a deposition reminder, and the Compliance Checklist on its own below the groups; on an agency plan, once an officer has emailed a checklist (or, since 2.32.0, a Domestic Incident Report) for review from that device, My pending compliance checklists (named My pending supervisor reviews once a report is listed) above the groups, listing each one by incident number with who it went to, its status (Waiting for review, Returned for fixes, or for a report, Approved), an Open button that reopens the latest copy to fix and send again, and a Remove button; on an agency plan, the Enter your PIN dialog that unlocks saved cases and checklists; a form screen for each form other than the accusatory document (the court and statement forms: 710.30 Notice, Supporting Deposition, Deposition/Affidavit, Voluntary Statement, Miranda Warning and Waiver, Appearance Ticket, Warrant/Summons Request, Fugitive from Justice and DWI Felony Complaint, and the CPL 245.20 Compliance Checklist; and on an agency plan, Letterhead / Memorandum and the Local Victim's Rights Notice, whose printed title is Notice of Legal Rights and Remedies; and in State Forms, the Domestic Incident Report, whose preview is the state's own pages with what the officer types placed in its boxes), with its fields beside a live page preview; on an agency plan, Agency Links and Procedures, which are lists of links with no page preview and nothing to print, and, once the agency approves it, the Agency Directory, a list of the agency's staff with a Find a person box; on a phone (600 CSS pixels wide or less), the Accusatory Document Builder without the page preview, the picked charge showing its full law text instead; on an agency plan, the Compliance Checklist's supervisor review (opened from a link in an email, with the officer's answers locked) and a checklist returned for correction; the document form in five sections, one open at a time (Case, Charge, Incident, Factual allegations, Review and accept); the optional Show elements and Check My Work panels in Factual allegations; a live document preview with a Preview size control and

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	optional Read aloud; the Agency profile screen (profile, license and local law packs; on an individual plan, a note that local laws come with an agency subscription in place of the pack tools); a guided tour that runs on first use and reopens from Help; and help for adding the app to a home screen. Output: the finished one-page document, or the finished form, saved as a PDF from Chrome or Edge.
Standard	WCAG 2.1 Level A and AA. That is the standard the DOJ ADA Title II rule (28 CFR Part 35, Subpart H) adopts.
Not covered	The marketing website. The paper copy (the officer signs it in ink).

How it was tested

- Automated: axe-core 4.10.3 with every WCAG 2.0 and 2.1 A and AA rule, in Chromium, in light and dark themes, in 12 screens: first-run setup, the form, the tour, search results, charge picked, document type conflict, CPL 100.40 caution, juvenile warning, blocked print, Factual allegations with Review and accept and Read aloud, Agency profile (on an agency plan and on an individual plan), and home-screen help. 0 violations. Re-run on 2.2.2.
- Sign-in, sign-up, emailed-code, welcome, sign-out and agency console pages: axe-core with the same rules, light and dark, in the service's automated test suite. 0 violations. That includes, since 2026-11-23, the two pages of the one-tap sign-in link in the sign-in email: the page with its Sign in button, and the page that explains the link only works in the browser where the code was asked for. For the agency console (re-checked 2026-11-18 after its rework) that covers every tab, a law's edit screen, a form sent back with a problem, an "are you sure?" step and the check-before-adding screen after an upload, each also checked at 320 CSS pixels wide for sideways scrolling. Since 2026-11-23 that includes the Procedures tab, empty, with a procedure uploaded, with an upload sent back because the file isn't a PDF, and its "are you sure?" step, and the Links rows on the Forms data tab. Since 2026-11-28 that includes the Directory tab, saved and sent back with a problem.
- Contrast: text by axe in both themes; every field, dropdown and list border measured in both themes.

- Keyboard: the header and form walked with Tab only; the section buttons with Enter and Space; the charge list with the arrow keys, Home, End, Enter and Escape; the dialogs with Escape; Read aloud's Back a sentence, Next sentence and Stop buttons with a stand-in voice.
- Reflow at 320 CSS pixels wide in all 12 screens, text spacing per WCAG 1.4.12, and 200% zoom simulated at 640 and 700 CSS pixels wide.
- Scripted checks that required, missing and conflicting fields are exposed to assistive technology, and of where focus goes after a blocked print.
- Generated PDF: a sample document with fictional data, saved from Chromium, checked by script for tags, heading, paragraph order, language and title.
- **Hands-on:** the screen-reader checklist with NVDA in Chrome and Edge, 200% zoom on a real display, and the saved PDF in PAC and in Acrobat Reader with NVDA were last done on 2026-10-20, on version 2026-10-20-tour1. They have not yet been repeated on 2.2.2, 2.2.3, 2.3.0, 2.3.1, 2.4.0, 2.5.0, 2.5.1, 2.6.0, 2.6.1, 2.7.0, 2.9.0, 2.9.1, 2.10.0, 2.11.0, 2.12.0, 2.13.0, 2.13.1, 2.14.0, 2.14.1, 2.14.2, 2.14.3, 2.15.0, 2.16.0, 2.17.0, 2.17.1, 2.18.0, 2.18.1, 2.19.0, 2.19.1, 2.20.0, 2.21.0, 2.22.0, 2.22.1, 2.23.0, 2.24.0, 2.25.0, 2.25.1, 2.26.0, 2.28.0, 2.29.0, 2.29.1, 2.30.0, 2.31.0, 2.31.1, 2.32.0, 2.33.0, 2.33.1, 2.34.0, 2.34.1, 2.34.2, 2.35.0, 2.36.0, 2.36.1, 2.36.2 or 2.37.0.
- What 2.37.0 changed (the NYS Incident Report and custom agency forms): a day-of-week box that goes with a whole date box now fills in from it as the date is typed or the Today button is pressed (for example Thu on the Incident Report’s narrow boxes, or Thursday in a wider box on an agency’s own form). The box keeps its visible label and gains a short visible hint inside the label, “fills in from the date; you can type over it”, so it is announced with the box before anything changes. Filling it in moves no focus, opens nothing and changes no other screen, so it is not a change of context (3.2.2); a typed day is never replaced, and emptying the box lets it fill in again. On screen, each date box now comes just before its day box, so the reading and Tab order reach the date first (1.3.2, 2.4.3); the printed page is unchanged. A “day” that is the day of the month in a day, month and year row (for example the BOP and refusal forms) is left as it was. Checked on 2.37.0 by the automated tests in the service suite: by script, the Incident Report’s three day boxes (date first in the order, a half date gives no day, Today, a typed day kept, an emptied box filled again) and a custom form’s day boxes paired by label, with a day of the month left alone; axe on every form screen in the suite, including the Incident Report, light and dark, desktop and 320 CSS pixels wide (0 violations, no sideways scrolling). The hands-on screen reader pass was not repeated.

- What 2.36.2 changed (NYS Arrest Report and NYS Incident Report, agency plan): a date of birth box no longer has a Today button; it is a plain labelled box that formats the date as typed. Phone number boxes on both forms now bring up the phone keypad on a phone or tablet (inputmode tel), as on the DIR. On every form, a date or phone number typed with a phone keyboard's predictive or composed text now formats while typed, the same as typed text; nothing else about the boxes changed. Checked on 2.36.2 by the automated tests in the service suite (typing in both forms' date and phone boxes, the keypad setting, predictive-text input, no Today button on a date of birth, and the date and phone formatting tests). Not checked on a real iPhone. The hands-on screen reader pass was not repeated.
- What 2.36.1 changed (every screen): the Raptor Media Group logo in the app header is the new black-and-gold version. It is the same size and keeps the same text alternative ("Raptor Media Group"), and the header layout is unchanged. Re-checked: axe on the app screens in light and dark, 0 violations; no criterion changed.
- What 2.45.0 changed (agency plan, plus the agency console): **Agency Directory.** The agency console has a new Directory tab. Each person from the officer list is a row with an "In directory" check box and labelled Last name, First name, Rank or title, Phone and Alternate phone boxes; their work email is shown as text. On desktop the column headings are shown once and each box's label (which also names the person, for example "Phone, dana.deputy@agency.gov") is read by screen readers; at 1100 CSS pixels or narrower each row stacks with its labels visible. The Other staff rows work the same way, and Add person shows the next row and moves focus to its first box. A problem is reported in the existing alert and the form keeps what was typed. Phone boxes format as typed. In the app, Reference Materials has a new Agency Directory page (shown once the agency approves the feature): a labelled Find a person search box, a polite status message that says how many people match, and each person as a list item with a level 3 heading and a description list whose phone numbers and email addresses are ordinary links. Filtering moves no focus and changes nothing else on screen (3.2.2). Nothing on it prints. Checked on 2.45.0 by the automated tests in the service suite: axe, light and dark, on the Directory tab (empty, filled, and sent back with a problem; at 1440, 1024 and 320 CSS pixels) and on the Agency Directory page (full list, a search with nobody matching, and at 320 CSS pixels), 0 violations and no sideways scrolling; by script, Add person focus and the search's match count. The hands-on screen-reader pass was not repeated.
- What 2.44.0 changed (agency plan, plus the agency console): **Courts, case charges in offense boxes, folding case information.** The agency console has a new Courts tab:

each court is a fieldset whose legend names it, with labelled Court name, Phone, Address, Cases from, Court days and Court time boxes (each with a visible hint), a Judges group and a No court dates group (labelled date pickers), and Add court, Add judge and Add date buttons that show the next row and move focus to its first box. Court days it can't read are reported in the existing alert and the form keeps what was typed; once saved, a hint under the court says in text how its days were read and which court dates the app would give. In the app, the Appearance Ticket, Warrant/Summons Request and Arrest Report start with a Court section: a labelled Court dropdown (picked from the case's town, village or city) and, when the court has more than one judge, a labelled Judge dropdown the officer must choose from; choosing fills in the court boxes below, which stay editable, and moves no focus, so it is not a change of context (3.2.2). A court date that falls on a holiday or a no court date gets a warning in text right under the date box (a status message). Reference Materials has a new Courts page: each court is a list item with a level 3 heading and a description list. Clicking or tabbing into an offense box on the Appearance Ticket, Warrant/Summons Request, Arrest Report, Incident Report or Domestic Incident Report now opens the list of the case's charges (the same labelled listbox as the charge search, each option marked "In this case"); the arrow keys, Enter and Escape work as in the search, and the list closes when focus leaves it. On the Forms page, once a case holds a form, its case information folds away behind a "Case information" button (a standard button that says whether it is open, with a short text summary when closed), and the case panel's heading is a button that opens and closes the case and its forms; neither asks for the PIN. The case information has two more labelled boxes, Defendant phone (a phone box that formats as it is typed) and Defendant address, in the tab order after Defendant DOB. Checked on 2.44.0 by the automated tests in the service suite: axe, light and dark, on the Courts tab (empty, filled and sent back with a problem), the Forms page with the case folded, the Appearance Ticket with its Court section and charge list open, and the Courts page (0 violations); the Courts tab and the Courts page at 320 CSS pixels with no sideways scrolling; by script, Add judge focus, the keyboard on the charge list (Down arrow, Enter), the folding buttons' expanded state, the tab order through the case boxes, and the holiday warning. The hands-on screen-reader pass was not repeated.

- What 2.43.1 changed (Miranda Warning and Waiver and Voluntary Statement, every plan): **Miranda heading and Voluntary Statement fill.** The Miranda Warning and Waiver no longer shows the agency logo above its title, on screen or printed; the agency name and the title are unchanged. The logo was a decorative image with empty alternative text, so nothing a screen reader announces changed. The Voluntary Statement now starts with the person's name and date of birth from the case's defendant, and their

phone and address from the case's Miranda form, appearance ticket or warrant request for the same person; the Miranda form starts with the defendant's name and that phone and address too. These are ordinary values already in the existing labelled boxes, which the officer can change: no control, label, focus order, layout or color changed. Checked on 2.43.1 by the automated tests in the service suite: axe, light and dark, at desktop width and 320px wide, on both forms and every other form and Forms page screen listed above (0 violations, no sideways scrolling), and by script that the boxes fill and the Miranda heading has no image. The hands-on screen-reader checks were not repeated for this change.

- What 2.43.0 changed (Accusatory Document Builder, every plan, plus every time box): **Incident date and time, Hide elements, phone fixes.** The incident date box has a Today button beside it (a standard button whose accessible name is "Today for the incident date"), and the Down arrow fills in today's date there too. Every typed time box in the app (the incident time and the forms' time boxes; not the device's own time pickers) now formats while it is typed: 945 shows as 9:45 and 2145 as 21:45, and typing a or p adds AM or PM; it settles as hh:mm AM/PM when the box is left. As with dates, typing a colon or other characters by hand, or typing anywhere but the end, leaves the box as typed until it is left, so the cursor never jumps. Hide elements now hides the elements panel (before, the button changed to Show elements but the panel stayed on screen). On a phone, Preview on the accusatory document shows the finished pages, or, if something is still needed, the same "Not ready to print" message and focus move as Print, instead of an empty preview. On phones, iPhones and iPads, text in boxes is 16px so the device no longer zooms the page in when a box is tapped, which had let the page slide sideways (1.4.10). Checked on 2.43.0 by the automated tests in the service suite: axe, light and dark, on every app screen listed above and on the Preview window (0 violations); by script, that Hide elements hides the panel by keyboard and pointer, that the Today button and time typing work, that Preview shows every page of a two-page document at 390px with no sideways scrolling, and that no box under 16px shows on a phone. The hands-on screen-reader pass was not repeated for this version.
- What 2.42.1 changed (every plan): **Trademark notice.** A small ™ follows the name Tiercel in the app header and the sign-in gate heading, and the tour (Help) has one more line of text: "Tiercel and the Tiercel logo are trademarks of Raptor Media Group, LLC." The ™ is ordinary text inside the heading, so screen readers read it as part of the name. No layout, color, focus order or control changed. Checked on 2.42.1 by the automated tests in the service suite: axe, light and dark, on every app screen listed above and on the service pages (0 violations). The hands-on screen-reader checks were not repeated for this text-only change.

- What 2.42.0 changed (every plan): **New product name.** The product is now called Tiercel. The page title, the sign-in gate heading, the on-screen footer on individual plans, the home-screen name and the PDF properties say Tiercel instead of LEO Document Assistant, and the app's address is now app.tierceldocs.com (the old address forwards to it). Nothing else on screen changed: no layout, color, focus order or control changed. Checked on 2.42.0 by the automated tests in the service suite: axe, light and dark, on every app screen listed above and on the service pages (0 violations), and the footer and page title text.
- What 2.41.0 changed (Procedures, agency plan): a procedure now opens inside the app instead of in a new tab. Each procedure in the list is a standard button named for the procedure. It opens a full-screen native modal dialog with a level 2 heading (the procedure's name) and a Back to forms button, which takes focus. Below them, a frame titled with the procedure's name shows the PDF's pages, drawn to the screen width. Each page is a group labelled "Page N of M", and its words are given in text for screen readers. A status message says how many pages there are, or why the procedure couldn't be opened. Escape or Back to forms closes it and returns focus to the procedure's button; pinch zoom enlarges the pages. How accessible the procedure itself is (its reading order, headings and so on) still depends on the PDF the agency uploads, which this report does not cover. Checked on 2.41.0 by the automated tests in the service suite: axe, light and dark, on the open Procedures window and on the viewer (0 violations); focus on opening and closing; the page labels and text; and the viewer at 390 and 320 CSS pixels with no sideways scrolling. Not yet checked by hand on a real phone or with a screen reader.
- What 2.40.0 changed (every plan): **Preview on a phone.** At 600 CSS pixels or less, where the page preview is hidden, a Preview button beside Print / Save as PDF opens the finished pages full screen in a native modal dialog: a level 2 heading, Back to editing (which takes focus) and Print / Save as PDF buttons, a status message that says when the pages are ready and how many there are, and each page as a picture whose text alternative is that page's words, with "Page N of M" first when there is more than one. Escape or Back to editing closes it and returns focus to Preview; pinch zoom enlarges the pages. Specified Family Offenses, a reference sheet with nothing to fill in, now shows in full on a phone, reflowed to the screen width. Date and time boxes now stay inside their column and match the other boxes' height and left alignment on every device; on a phone the page no longer scrolls sideways. In the agency console's Forms data, the local domestic violence service provider has its own labelled name box beside the phone box, and a name typed in the phone box is reported in the existing error message. Checked on 2.40.0 by the automated tests in the service suite: axe, light and

dark, on the open Preview (0 violations); focus on opening and closing; the page text alternatives (one page and the multi-page Domestic Incident Report); the Preview at 320 CSS pixels with no sideways scrolling; Specified Family Offenses at 390 and 320 CSS pixels; every form's boxes inside their card at phone width; date and text boxes the same height at phone and desktop width; and axe on the agency console pages (0 violations). Not yet checked by hand on a real iPhone or Android phone, and not with a screen reader.

- What 2.39.0 changed (every plan): Help shows one more line of small text under the law-data date, the copy ID that marks the copy to its license. A copy of the app that isn't signed in now shows only a sign-in page: a level 1 heading that takes focus, three short paragraphs and a link to sign in. The released app file is also shrunk, which changes no screen. Checked on 2.39.0 by the automated tests in the service suite: axe, light and dark, on Help with the copy ID showing and on the sign-in page (0 violations), the sign-in page at 320 CSS pixels wide with no sideways scrolling, and the whole automated suite run against the shrunk release file as well as the readable source. The keyboard walk, contrast measurements, text spacing and 200% zoom of the earlier screens were not repeated, because 2.39.0 does not change them.
- What 2.38.0 changed (compliance checklist and DIR supervisor review, agency plan): the review link in the email is now encrypted, so nothing changes on screen except when a link can't be opened. Opening a link while signed in to another agency, or to an individual plan, shows a status message (compliance checklist) or a panel with a level 3 heading that takes focus (DIR) saying the link opens only for officers of the agency that sent it. Checked on 2.38.0 by the automated tests in the service suite: axe, light and dark, on the compliance checklist with that message showing (0 violations), and by script that the sending agency's supervisor still opens the same link. The keyboard walk, contrast measurements, text spacing and 200% zoom of the earlier screens were not repeated, because 2.38.0 does not change them.
- What 2.36.0 changed (Forms page, agency plan): two new State Forms in the Patrol group, the NYS Arrest Report (DCJS-3203) and the NYS Incident Report (DCJS-3205), each shown only once an agency turns the feature on. Each is built like the Domestic Incident Report: the State’s own page is the preview, as a picture with a text alternative naming the form, and every box on it is a labelled field beside the preview, in sections with headings, using the form’s own item numbers and labels. Date and time boxes have the same Today and Now buttons and typing formats as the other forms, phone boxes format themselves, and the Age box fills in from the date of birth with the same visible hint as the DIR. Each charge or offense row has a labelled “Look up the charge” box, the

same combobox as the Warrant Request (arrow keys, Enter and Escape; the matches are a labelled list), that fills the law, section, subdivision, class, category and degree boxes, which stay editable. Person type is a labelled dropdown with the codes written out (for example VI: Victim). Rows beyond the first are added with an Add button, as on the DIR. The narrative is a labelled multi-line box; text that does not fit the form's lines continues on an added page, marked Page 1 of 2 in text. In the printed PDF the State's labels are part of the picture, as with the DIR (see 1.3.1). Checked on 2.36.0 by the automated tests in the service suite: axe on both forms with a charge looked up, light and dark (0 violations); by script, the case information, charge lookup, age, Today and Now, the narrative continuation, file names, that an individual plan does not list them and that both are hidden when the agency switch is off. The hands-on screen reader pass was not repeated.

- What 2.35.0 changed (Forms page): the Mobile app button is now labeled Install app, because it also installs the app on a computer. In Chrome and Edge it opens the browser's own install dialog; elsewhere it opens the install steps dialog, now titled Install the app, with steps for Chrome or Edge on a computer (the address-bar icon and the menu path), Safari on a Mac (File, Add to Dock), Firefox (which can't install apps), iPhone or iPad, and Android, as a description list under a level 2 heading, with a Close button that keeps focus handling as before. Checked on 2.35.0 by the automated tests in the service suite: axe, light and dark, with the install steps dialog open (0 violations); by script that the button reads Install app, the dialog opens and lists every browser, and that Chromium reports no reason the app can't be installed. The keyboard walk, contrast measurements, text spacing and 200% zoom of the earlier screens were not repeated, because 2.35.0 only changes the button's words and the dialog's text.
- What 2.34.2 changed (Forms page, agency plan): the Agency profile button shows only for the agency's admins, and for them it is labelled Agency console and opens the agency console in a new tab, as a standard button. Other officers on an agency plan have no button and no profile screen; the agency's name and county come from the agency console. The profile screen itself is unchanged and is still reached on an individual plan and in the offline file. Re-checked on 2.34.2: axe in the service test suite (Forms page and app screens, light and dark, 0 violations), and by script that an officer sees no button and an admin's button opens the console. The hands-on screen-reader checks were not repeated.
- What 2.34.0 changed (the Domestic Incident Report, the TERPO Application and custom agency forms): an Age box that sits with a date of birth box now fills in from it as the date is typed, as of the form's incident date (the DIR's occurred date) or today

when the form has none. The Age box keeps its visible label and gains a short visible hint inside the label, “fills in from the date of birth; you can type over it”, so it is announced with the box before anything changes. Filling it in moves no focus, opens nothing and changes no other screen, so it is not a change of context (3.2.2); a typed age is never replaced, and emptying the box lets it fill in again. Checked on 2.34.0 by the automated tests in the service suite (the DIR’s victim and suspect ages, the TERPO age and a custom form’s age, with axe on the form screens, light and dark, 0 violations). The hands-on screen reader pass was not repeated.

- What 2.33.1 changed (printing every form): Print waits until the pictures on the page, such as the state’s pages of the DIR Victim copy the first time it is printed, have finished loading, so the first print is no longer blank. Nothing on the screen, its focus order or its wording changed. Checked on 2.33.1 by the automated tests in the service suite (the DIR prints only once every page picture is drawn); the axe screens were re-run with the suite and nothing else changed for accessibility. The hands-on screen reader pass was not repeated.
- What 2.33.0 changed (Agency profile and printed forms, individual plan): an individual subscriber's profile no longer has an agency logo or a footer motto, so neither shows on the Agency profile screen or prints on any form. The profile screen and the My profile page in the account show a labelled Municipality box instead (for example Village of Bath), with a hint, in the same layout as the other boxes; the profile summary lists it as Municipality. When filled in, it prints as plain text under the agency's name in a form's heading, in the same color as the name. Agency plans are unchanged. Re-checked on 2.33.0: axe in the service test suite (app screens including the Agency profile on an individual plan, the My profile page, light and dark, 0 violations) and, by script, that an individual's profile screen and a printed form carry no logo or motto and do carry the municipality. The hands-on screen-reader checks were not repeated.
- What 2.32.0 changed (Domestic Incident Report): two new features, each shown only once an agency turns it on. **Supervisor review** (agency plan): a Supervisor review section at the end of the form with a labeled Reviewing supervisor dropdown (or name and email boxes) and a Your work email box, and an Email to supervisor button below the sections with the same status message and "Email didn’t open?" choices as the Compliance Checklist. Anything missing is named in the status message and focus moves to that box, opening its section. In the Statement of allegations section, two buttons fill the statement ("P1/Victim declined statement" and "See attached supporting deposition", which also opens the Supporting Deposition with the victim’s name and the incident number, and a note to print it for the victim to sign); a hint below

them says the section locks once the report is sent, and after that the section's boxes are disabled and the hint says why in text. A supervisor who opens the emailed link sees a panel at the top of the form (it takes focus) with a level 3 heading, a labeled "Your name, rank and ID#" box, an Approve button, a labeled note box, a Return button and a Close button; the officer's boxes are disabled. An officer who opens a returned or approved report gets the same panel with the supervisor's note or the approval in text. **Email the Victim copy**: a section with a labeled Victim's email box, a language dropdown and a checkbox confirming the address is safe; Email Victim copy checks them, naming anything missing in a status message and moving focus there, then makes the PDF on the device (the same tagged PDF as on phones since 2.29.1) and shows an Open the email (or, on touch screens, Share the PDF) button, which takes focus. Checked on 2.32.0 by the automated tests in the service suite: axe, light and dark, desktop and 320px wide, on the form with the new buttons and sections and on the supervisor's review panel (0 violations, no sideways scrolling); axe on the Forms page with an Approved report, light and dark (the Approved status is text in the success color with a border); by script, sending, the statement lock, return, approve, the approved copy, the deposition button, the victim email checks and focus, and both switches off. The hands-on screen reader pass was not repeated.

- What 2.31.1 changed (Save as PDF in the app added to an iPhone or iPad home screen): the PDF is drawn with the phone's automatic text enlarging switched off, so a long paragraph is no longer bigger than the rest of the page and a one-page form stays on one page; and only the PDF goes to the share sheet, so the phone no longer saves a second text file with the document's name. No change to the screens. Checked on 2.31.1 by the automated tests in the service suite at phone size: the Consent to Search PDF is one page, and only the file is shared. Not checked on a real iPhone. Conformance unchanged.
- What 2.31.0 changed (Make a Case, agency plan): a saved case is now deleted automatically 15 days after it was made instead of 30. Only text changed: the Make a Case dialog says 15 days, and the delete date shown in the case list and the open case's note is 15 days after the case was made. No controls, headings, colors or focus order changed. Re-checked on 2.31.0: axe in the service test suite (forms and app screens, light and dark, 0 violations) and the case list and open case by script. The hands-on screen-reader checks were not repeated.
- What 2.30.0 changed (every screen): the footer at the foot of the page now shows only the account's name: the agency's name on an agency plan, and Tiercel on an individual plan. It is plain text in the same footer element, color and size as before, so its contrast

is unchanged. The "New York Law data current as of" date moved into the Help tour, as a short line under each step's text, in the same muted text style the tour already uses for "Step 1 of 13"; it is read with the rest of the dialog. Re-checked on 2.30.0: axe in the service test suite (forms and app screens, light and dark, 0 violations), the footer and the tour at 1440 and 390 CSS pixels wide, and the footer text for an agency and an individual account by script. The hands-on screen-reader checks were not repeated.

- What 2.2.2 changed: on an individual plan, the Agency profile screen shows a note in place of the local law pack tools. On an agency plan, a Raptor-signed pack sent by the agency console shows in the pack list as Raptor-issued, and the Steuben County local laws are no longer built in (they come as a pack). The Agency profile screen with console packs in its list was checked again with axe, light and dark, and at 320 CSS pixels wide. On 2.2.2 that screen was walked again with Tab only on both plans (the hidden pack controls are skipped, and focus never gets stuck), and checked again with text spacing at 640 and 700 CSS pixels wide. The other keyboard, contrast, text-spacing, scripted and PDF checks above were done on 2.2.1. 2.2.2 changes nothing else in those screens or in the document.
- What 2.2.3 changed: an agency officer's copy whose sign-in has run out (the app not opened online within 30 days, for example after the officer was removed) now pauses the way an individual's ended plan already did: a notice at the top of the form says what happened and what to do, and the form sections are set inert once no document is open. That state was checked on 2.2.3 with axe, light and dark (0 violations), at 320 CSS pixels wide (no sideways scrolling), and by script that the notice shows and the form is locked. 2.2.3 changes nothing else in the screens or the document.
- What 2.3.0 changed: two optional drafting aids, marked as beta, with a note that Check My Work is a drafting aid, not legal advice. Show elements, in Factual allegations, opens a panel with the charge's law text, each element highlighted, and a numbered list of the elements with what the facts should show. Check My Work, in Review and accept, opens a panel that lists each element as covered or possibly missing, in words, and updates as the officer types. The same highlights are drawn on the document preview; they are not part of the document and never print. Both panels, with elements covered and missing, on several charges, were checked on 2.3.0 with axe, light and dark (0 violations), and at 320 CSS pixels wide (no sideways scrolling). Both buttons are standard buttons; Show elements reports its state with aria-pressed. 2.3.0 changes nothing else in the screens or the document.
- What 2.3.1 changed: Check My Work moved from Review and accept to Factual allegations, beside Show elements, with the beta note shown above both buttons.

Check My Work now checks the facts as they are when the button is pressed, rather than updating as the officer types: the panel shows the time of the check, says in text when the facts or charge have changed since, and each press checks again and announces the result in a status message ("Checked. 2 elements may not be covered." or "Each element has matching words."). Close check closes the panel, announces "Check closed." and returns focus to the Check My Work button. The panel, before and after an edit, and closed, was checked on 2.3.1 with axe, light and dark (0 violations), at 1400 and 320 CSS pixels wide (no sideways scrolling), and by script for the result, time stamp, changed-facts note, status messages and focus. 2.3.1 changes nothing else in the screens or the document.

- What 2.4.0 changed: the app now opens on a Forms dashboard (after the first visit; the first-use tour still runs on the Accusatory Document Builder). It lists the forms in groups, each a standard button with the form's name, a one-line description and topic tags, and a labelled Find a form search box whose match count is announced as a status message. An All forms button in the header returns to it. Two new forms open in a form screen: Letterhead / Memorandum (memorandum or letter, with the agency's address, phone numbers, agency heads and phone directory from the agency console) and the local Notice of Legal Rights and Remedies (the agency's local victim resources). Opening a form moves focus to its title, a heading; the form's fields are labelled and the page preview is a labelled region that can be reached with Tab. Nothing typed in these forms is saved. The page title is now Tiercel. Checked on 2.4.0, by the automated tests in the service suite (service/test/forms.test.mjs): axe, light and dark, on the dashboard, the dashboard with no match, the letterhead as a memorandum and as a letter, and the notice (0 violations), each again at 320 CSS pixels wide (no sideways scrolling, 0 violations); Tab order from the search through the form buttons, Enter opening a form, and focus landing on its title then its first field; and a saved PDF of each form checked by script for tags, a main heading, language and title. The keyboard walk, contrast measurements, text spacing and 200% zoom of the existing builder screens were not repeated, because 2.4.0 does not change those screens beyond the header's new All forms button and title.
- What 2.5.0 changed: nine court and statement forms, on every plan, open in the same form screen as the 2.4.0 forms: 710.30 Notice, Supporting Deposition, Deposition/Affidavit, Voluntary Statement, Miranda Warning and Waiver, Appearance Ticket, Warrant/Summons Request, Fugitive from Justice and DWI Felony Complaint. They add three kinds of control: groups of fields in a fieldset with a legend (for example Service of notice upon defendant, and Charges); lists of rows (property items, charges) where each box has its own label naming the column and row number, and an Add a row

button shows the next row and moves focus to its first box; and checkboxes with visible labels for the DWI charges and the basis for the prior conviction. In the page preview each checkbox is drawn as a box with an X, and the preview also says "Checked" or "Not checked" in text for screen readers. Checked on 2.5.0 by the automated tests in the service suite (service/test/forms.test.mjs): axe, light and dark, on each of the nine forms, the Deposition/Affidavit with every row shown, and the DWI Felony Complaint with boxes checked (0 violations), each again at 320 CSS pixels wide (no sideways scrolling, 0 violations); Add a row moving focus to the new row; Tab from the dashboard into the 710.30 Notice, with focus on its title then its first field; and saved PDFs of the Supporting Deposition and the Warrant/Summons Request checked by script for tags, a main heading, language and title. In the saved PDF of the DWI Felony Complaint the X in a checked box is printed, but the "Checked" and "Not checked" words are not carried into the PDF, and whether a screen reader announces the X in the PDF was not checked by hand. The keyboard walk, contrast measurements, text spacing and 200% zoom of the earlier screens were not repeated, because 2.5.0 does not change them.

- What 2.5.1 changed: the Notice of Legal Rights and Remedies lists each contact in three columns across the page (name, note, phone), and the phone directory in the letterhead footer sits next to its labels. The 710.30 Notice names the reporting member with the agency's own title (for example Deputy) on its own line below the arresting agency, with the signature line centered. On the Supporting Deposition and Voluntary Statement the verification, notice and affirmation are centered and the witness name has a line under the witness signature; the witness name is now required on the Voluntary Statement and the Deposition/Affidavit (a required field, exposed as required to assistive technology). The Deposition/Affidavit fills in the total value from the item values; the officer can still type over it, and clearing it fills it in again. The Miranda Warning and Waiver adds labelled fields for the phone number, highest grade completed and two witnesses, removes the Social Security number, and lays out the waiver as two columns. The Appearance Ticket takes several offenses (Add offense shows the next row and moves focus to it) and prints two copies, each on its own page, labelled Defendant Copy and Court Copy in text. The Fugitive from Justice form no longer has the sworn-before section. The DWI Felony Complaint now has the accusatory document's header and prints only the charges and prior-conviction bases the officer checks, as plain text, so there are no drawn boxes or "Checked" words in the preview or the PDF; a typo is fixed. Notice text (the Penal Law 210.45 notices and the appearance ticket notes) prints at 8 point; it stays black on white. Checked on 2.5.1 by the automated tests in the service suite: axe, light and dark, on every form changed, the Deposition/Affidavit with every row shown and the DWI Felony Complaint with a charge

checked, each again at 320 CSS pixels wide (0 violations, no sideways scrolling); by script that the notice's list is a table as wide as the page's text on screen and in print, that the required witness fields are marked required, that Add offense moves focus to the new row, and that the second appearance ticket copy starts a new page in print; and saved PDFs of the letterhead, the notice, the Supporting Deposition, the Warrant/Summons Request, the Appearance Ticket (two pages) and the DWI Felony Complaint checked by script for tags, a main heading, language and title. Whether 8 point notice text is easy to read on paper was not checked by hand. 2.5.1 changes nothing else in the screens.

- What 2.29.1 changed (every form and the accusatory document, in the app added to an iPhone or iPad home screen only): iPhone and iPad home-screen apps ignore the browser's print command, so Print / Save as PDF did nothing there. In that app the button now opens a **Save as PDF** dialog (a level 2 heading names it). Focus starts on Cancel; a status message says the PDF is being made and then that it is ready and how many pages it has, and focus moves to the Print or save PDF button, which opens the device's share sheet (Print, Save to Files, Mail). Cancel becomes Done once the PDF is ready; Escape does the same as Cancel. With Save all as PDFs, the dialog names each form and its place in the list (for example 2 of 3), and Done moves on to the next one. Safari, other browsers and computers are unchanged and still use the browser's print window. Checked on 2.29.1 by the automated tests in the service suite at phone size: axe on the dialog with the PDF ready, light and dark (0 violations), at 320 CSS pixels for sideways scrolling, and by script where focus goes, the status messages, Escape, and that the PDF has one page per printed page and is tagged (see Generated PDF). Not checked on a real iPhone or with VoiceOver. Conformance unchanged, except the Generated PDF remarks below.
- What 2.29.0 changed (Forms page, agency plan): **custom agency forms.** An agency can have its own forms, made by Raptor from the agency's PDFs, listed in the Agency Forms group with the other forms. They work like the State Forms: the boxes are labelled fields grouped in sections that open one at a time, dates and phone numbers format themselves, and the preview shows each page of the agency's form as a picture with a text alternative naming the form and page, with what was typed printed in place and a level 1 heading naming the form. Nothing new is announced beyond the existing preview and field behavior. Checked on 2.29.0 by the automated tests in the service suite: axe on a custom form with every kind of box filled in, light and dark (0 violations), and by script that each box fills, formats and prints where it belongs, that only the agency's own officers get the form, and that the app makes no network requests. The hands-on screen reader pass was not repeated. Conformance unchanged.

- What 2.28.0 changed (Forms page, agency plan): a new **VIN Verification Form** under Patrol Documents. It uses the same form controls as the other forms: labeled text boxes for the incident number, the officer's name and title, the VIN, and the vehicle's year, make and model, and a date box with a Today button (the down arrow does the same) that formats itself as mm/dd/yyyy. The VIN box changes what is typed to capitals; a VIN that looks mistyped (wrong length, a letter I, O or Q, or a check digit that doesn't match) gets a plain-text message under the box in a polite live region, so a screen reader hears it without focus moving, and nothing is blocked. Year, make and model sit side by side on wide screens and stack on phones. Checked on 2.28.0 by the automated tests in the service suite: axe on the form with the message showing, light and dark at desktop width, and at 320 CSS pixels for sideways scrolling (0 violations), and by script that the form is listed only on an agency plan, the message appears and clears, and the printed text carries what was typed. Conformance unchanged.
- What 2.26.0 changed (Accusatory Document, 710.30 Notice, Supporting Deposition, Deposition/Affidavit, Mental Hygiene Emergency Referral, Notice to Comply and Letterhead/Memorandum, printed and saved as PDFs): a form whose text runs past one page is now laid out on real letter pages instead of running over the page edge. Every page has the same top and bottom margins, the agency motto at the bottom, and "Page N of M" under it; pages after the first start with the form's name and "(continued)" in text; paragraphs split between words, while headings, tables, the verification and the signatures stay whole and the signatures never sit on a page by themselves. The Notice to Comply numbers the Owner Copy and the Agency Copy separately and prints the copy name on each page. A form that fits on one page prints as before, and the Accusatory Document still shrinks to fit one page first, as before. In the preview, the motto repeated on each page is hidden from screen readers except on the last page, so it is read once; the page numbers and "(continued)" headings are read. The notice under a long Accusatory Document no longer asks the officer to shorten it: it says how many pages it prints on, in the same status message. Checked on 2.26.0 by the automated tests in the service suite: axe, light and dark, on the Supporting Deposition and Notice to Comply over two pages (0 violations), each again at 320 CSS pixels wide (no sideways scrolling), and on the Accusatory Document over three pages (0 violations); by script, for each of the seven forms, the page count, the motto and page number on every page, that nothing runs into the bottom margin, that every sentence prints once and in order, and that the saved PDF has one sheet per page and is tagged with a main heading and language. Also in 2.26.0: the Deposition/Affidavit heading no longer prints the agency's name between the logo and the title, and its logo, title, section and incident number, and the Voluntary Statement's logo, title and incident number, sit in

the same place, toward the right of the page (layout only; the heading is still the page's main heading and the logo is still marked decorative, checked by the same tests). Not checked: printing on paper from Edge or Chrome (checked as saved PDFs in Chromium). The hands-on screen reader pass was not repeated. Conformance unchanged.

- What 2.25.1 changed (Agency Links and Procedures, agency plan): both entries moved on the Forms page from the Agency Forms group to the Reference Materials group (same buttons, same group headings). The links and procedures are listed A to Z by name, ignoring capital letters, whatever order the agency admin entered them in. The lists themselves are unchanged: the same link text, the same "(opens in a new tab)" note for screen readers, and the reading and Tab order still follow the order on screen. The agency console's Links and Procedures hints now say they are sorted A to Z. Checked on 2.25.1: the order by script; axe, light and dark, on Agency Links, Procedures and the console's Forms data and Procedures tabs (0 violations). No conformance level changed. The hands-on screen reader pass was not repeated.
- What 2.25.0 changed (Compliance Checklist, agency plans whose email is set to Outlook desktop app): a short tip under the Email to supervisor button explains how to make Edge or Chrome open the downloaded email file in Outlook by itself. It is a plain paragraph in reading order right after the button, in the existing muted hint color, shown for an officer's first three emails on that computer and not on touch screens (where the browser cannot open the file automatically). The agency console's Forms data tab links to the admin guide's new section on it. Checked on 2.25.0 by the automated tests in the service suite: axe on the checklist with the tip, light at desktop width and dark at phone width (0 violations), the agency console pages (0 violations), and by script that the tip follows the button, shows only for the Outlook desktop app setting and is gone after three emails. Conformance unchanged.
- What 2.24.0 changed (Forms page and service sign-in, individual plans only): Make a Case is now part of an agency plan. On an individual plan the Forms page shows the Find a form search and the Incident number box (which still fills in the forms), with no Make a Case button, no case boxes, no Victim and witnesses section and no list of saved cases; the case bar (Add to Case, Save all as PDFs, Case forms) never shows. These are removed from the page, not just visually hidden. Individual subscribers are no longer sent to the Choose your PIN page after signing in, so the app opens directly. Nothing changed on an agency plan. Checked on 2.24.0 by the automated tests in the service suite: axe, light and dark, on the individual plan's Forms page (0 violations), with no sideways scrolling at 320 CSS pixels wide; by script, that the Make a Case button, case

boxes and saved-case list are hidden on an individual plan and that the agency plan's Make a Case, Add to Case and case tests still pass. Conformance unchanged.

- What 2.23.0 changed: **Account PIN.** After the first sign-in, each officer picks a PIN on a new page (Choose your PIN): two labeled password boxes with a hint, a warning in a note, and a Save my PIN button. A PIN that is too short, not all digits or doesn't match is reported in a status message, the box is marked invalid and focus goes to it. Agency admins get a Reset PIN action on the Overview and seats tab, which always goes through an "are you sure?" page carrying the same warning; individual subscribers get a Forgot your PIN? page. In the app, the first time a saved case or checklist is opened, the Enter your PIN dialog asks for it, with a Forgot your PIN? link; a wrong PIN is reported in the dialog and focus returns to the PIN box. **Make a Case** no longer asks the officer to pick a PIN for each case: making one uses the account PIN (asked for only the first time on a computer), and focus then goes to the first case box as before. A case made before 2.23.0 still opens with its own PIN, and the saved-cases list says so in text. The dialog's "Enter the PIN again" box, which also showed when only one PIN was asked for (opening a case, and the remove and delete confirmations), now shows only when a new PIN is picked. **Pending compliance checklists** (Forms page, agency plan): each one gains an Open button, a standard button whose accessible name names the incident. It opens the latest copy on the Compliance Checklist screen, unlocked to change and send again: a returned one shows the supervisor's note in the Returned for correction panel, which takes focus, as opening the return link already did; one that was sent shows a status message saying so and focus goes to the form's heading. If a copy can't be opened, a status message says to open it from the email. Done is renamed Remove. A checklist sent before 2.23.0 shows "Open it from the email" in text instead of the button. Checked on 2.23.0 by the automated tests in the service suite: axe, light and dark, desktop and 320px wide, on Choose your PIN (empty and with each error), Forgot your PIN? (agency and individual), the admin's Reset PIN "are you sure?" page, and the Forms page with a waiting and a returned checklist (0 violations, no sideways scrolling); by script, the PIN errors' focus and status messages, the unlock dialog's single PIN box, wrong-PIN message and focus, making and reopening a case with the account PIN, a case made before 2.23.0 opened with its own PIN, a reset PIN deleting the cases locked with the old one, Open on a sent and on a returned checklist (fields, lock state, note, status message and focus), a copy that won't open, Remove, and a 2.20.0 entry without a copy. The hands-on screen reader pass was not repeated.
- What 2.22.1 changed (Forms page only): until a case is made or opened, the Forms page shows only the Incident number box and the Make a Case button under the search; the other case boxes and the Victim and witnesses section are hidden (not just visually:

they are not in the Tab order or the accessibility tree) and appear once the case is made or opened, with focus moved to Jurisdiction type after Make case. A standard Add a victim button beside Add a witness adds another victim group, built like the others (a fieldset whose legend names it, Victim 1, Victim 2 and so on once there are two or more, with the same labelled boxes, deposition button, Not deposed check box and a Remove button on every victim after the first). Add a victim moves focus to the new victim's Name box; removing a victim moves focus to the next victim's Name box, or to Add a victim. Every victim is on the deposition reminder and the Compliance Checklist; the first fills the Domestic Incident Report's one victim. Checked on 2.22.1 by the automated tests in the service suite: axe, light and dark, on the Forms page (0 violations), again at 320 CSS pixels wide (no sideways scrolling); by script, that the case boxes are hidden with no case open and the Tab order then (search, Incident number, Make a Case, the groups), the Tab order with the case open, focus after Make case, focus after Add a victim and after removing one, the group names, the reminder and the filled-in forms. The hands-on screen reader pass was not repeated.

- What 2.22.0 changed (every form, the Accusatory Document Builder, the case information on the Forms page, and the agency console's Forms data tab): date and phone number boxes format themselves. A date typed as digits shows as mm/dd/yyyy while it is typed (01152024 becomes 01/15/2024), and a phone number as (xxx) xxx-xxxx (5855550100 becomes (585) 555-0100); a pasted date or number is formatted at once, and either settles when the box is left. Typing a slash, dash, bracket or letter by hand, or typing anywhere but the end, leaves the box as typed until it is left, so the cursor never jumps while editing, and anything that is not a whole date or number (a year alone, an extension, 911) is kept as typed. The formatting changes only the box's value: no focus moves, nothing else on the page changes, and nothing is announced beyond the value itself. Date boxes that had no format hint now show mm/dd/yyyy as a placeholder, and phone boxes show (555) 555-0100, in addition to their visible labels; phone boxes in the app bring up the phone keypad on touch screens. The browser's own date pickers, the Today and Now buttons and the down arrow are unchanged. Checked on 2.22.0 by the automated tests in the service suite: by script, typing, pasting, partial entry, typing by hand with separators, editing in the middle of a box, Today/Now and the down arrow, on the builder, the case information and a date or phone box in each form that has one, and on the agency console's Forms data tab; axe, light and dark, on the forms and console pages already in the suite (0 violations). The hands-on screen reader pass was not repeated.
- What 2.21.0 changed (Forms page and Make a Case): the "This case" boxes gain Jurisdiction type (a labelled dropdown: Town, Village or City) and Jurisdiction name,

which fill the accusatory document and the court forms like the other case boxes. Under them, a Victim and witnesses section (a level-3 heading) has a group for the victim and, after each press of the standard Add a witness button, one for each witness; each group is a fieldset whose legend names it (Victim, Witness 1 and so on) with labelled Name, DOB, Phone and Address boxes, a Start supporting deposition button whose accessible name includes the person's name (Open the deposition from them, once one is in the case), a labelled Not deposed check box and, for a witness, a Remove button labelled with the witness. Add a witness moves focus to the new witness's Name box; Remove moves it to the next witness's Name box, or to Add a witness. Each person's deposition status is shown in text, and a reminder under the section naming everyone who still needs a deposition is a status message (written only when it changes, so it isn't announced on every keystroke); it is not conveyed by color alone. Start supporting deposition opens a Supporting Deposition with the person's information filled in and moves focus to its title, like opening any form. The victim and witnesses fill the empty victim, witness, suspect and municipality boxes on the Domestic Incident Report and the non-law enforcement witness boxes on the Compliance Checklist. Add to Case keeps the jurisdiction, victim and witnesses. Checked on 2.21.0 by the automated tests in the service suite: axe, light and dark, on the Forms page with a victim, a witness marked Not deposed and the reminder showing (0 violations), again at 320 CSS pixels wide (no sideways scrolling); by script, the keyboard Tab order through the new boxes and buttons, focus after Add a witness, the filled-in forms, the reminder text, and that the case is stored encrypted. The hands-on screen reader pass was not repeated.

- What 2.20.0 changed (Forms page, agency plan): My pending compliance checklists. When an officer emails a compliance checklist to a supervisor, the Forms page lists it above the groups under a level 3 heading, with the incident number, who it was sent to or returned by and when, a status shown in text (Waiting for review, or Returned for fixes in the warning colors already used for notices), and a Done button whose accessible name names the incident. Done removes the entry; a status message says so, and focus moves to the list's heading, or to the Forms heading when the list is empty. The list is kept on that device only and shows only the signed-in officer's checklists. Checked on 2.20.0 by the automated tests in the service suite: axe, light and dark, desktop and 320px wide, on the Forms page with a waiting and a returned checklist (0 violations, no sideways scrolling); by script, the list after sending, after sending again, after the supervisor returns it, after it is sent again, Done (status message and focus), another officer's entries hidden, and entries past 30 days removed. The hands-on screen reader pass was not repeated.

- What 2.19.1 changed (Check My Work only): a fix for the Close check button, which did nothing when it was clicked or tapped after the facts had been edited since the check. It is now a fixed button at the end of the check panel, shown only while a check is open, in the same place and with the same name. Closing still moves focus back to the Check My Work button and announces Check closed. in a status message. Keyboard use was not affected by the fault. Checked on 2.19.1 by the automated tests in the service suite: by script, on a computer with a mouse and on a phone by touch, that Close check closes the check right after a check and after the facts were edited, that it works with Enter and Space, that focus goes back to Check My Work, and that it is not shown when only Show elements is open; axe, light and dark, on the open check with the changed-facts note (0 violations), again at 320 CSS pixels wide (no sideways scrolling). Nothing else changed. The hands-on screen reader pass was not repeated.
- What 2.19.0 changed (Compliance Checklist only): an agency can set its email to Outlook desktop app. Email to supervisor and the supervisor's Return button then download a ready email file that opens in Outlook as a new message, addressed, with a link named Click Here to View in the sentence that names the checklist and its incident number; a status message says the email is downloading and how to open it. Email didn't open? gains an Outlook desktop app button, a standard button like the others. In the other email programs the checklist link is on its own line with nothing around it (2.17.1's angle brackets are gone, because they broke the link when copied), and a link with a stray character copied on the end still opens. A checklist opened from a link no longer leaves the app's example case on the Forms page after Close this checklist. Checked on 2.19.0 by the automated tests in the service suite: axe, light and dark, on the checklist, its Email didn't open? panel, the supervisor review and the agency console's Forms data tab (0 violations); by script, the email file (addressed, marked unsent, with the link in its HTML part), the email text, a link with a stray character, the status messages, and empty case fields on the Forms page after Close this checklist. Not checked: how Outlook itself reads the link aloud. The hands-on screen reader pass was not repeated.
- What 2.18.1 changed (Agency Links and Procedures only): these two screens no longer have a page preview, on any screen size, and nothing on them prints: the Print / Save as PDF button, the note about printing before leaving, and the open case's bar are not shown there, and Ctrl+P or the browser's Print menu prints only a notice saying the page is a list of links with nothing to print. The list takes the full width, each link in a box of the same size, side by side on wide screens and one per row on a phone. Under each agency link, its web site's name (for example dmv.ny.gov) is shown in text, since the preview that listed the addresses is gone. The links themselves are unchanged:

ordinary link text that says to screen readers it opens in a new tab. Because the hidden preview is no longer on these screens, its scroll region is not a tab stop there. Checked on 2.18.1 by the automated tests in the service suite: axe, light and dark, on both screens (0 violations), again at 320 CSS pixels wide (no sideways scrolling); by script, at 1440, 800 and 390 CSS pixels wide, that the preview, Print button and printing note are not shown and the list uses the full width, the print notice's wording, the web site name under a link, and that Lab Submission Forms still has its preview and Print button. The other screens and the printed forms are unchanged. The hands-on screen reader pass was not repeated.

- What 2.18.0 changed: while a case is open, a bar over every form and over the accusatory document names the case and has three standard buttons: Add to Case, Save all as PDFs and Case forms. Add to Case keeps the form in the case and opens a new, blank one of the same form with the case information filled in, so a case can hold two or more of the same form; it moves focus to the new form's title (on the accusatory document, to the Case section) and says what happened in a status message. Case forms moves focus to the case's heading on the Forms page. Each saved PDF's file name and document title are now the form's title, a dash, and who or what the form is about (for example Supporting Deposition - Susan Victim, or for an accusatory document, its charge), so a case's files sort by form and two of the same form don't share a name; two with the same name get a number after it. This is in the case list and the file name only, never on the printed form, so the main heading on the page is unchanged. Save all as PDFs now shows on the Forms page as soon as the case holds one form, with a line saying what it does. Checked on 2.18.0 by the automated tests in the service suite: axe, light and dark, on a form with the case bar and its Add to Case message (0 violations), again at 320 CSS pixels wide (no sideways scrolling); by script, where focus goes after Add to Case and Case forms, that each copy reopens as it was left, and the saved file names; and the saved PDF of each form again for tags, main heading, language and its new title. The other screens and the printed forms are unchanged.
- What 2.17.1 changed (Compliance Checklist only): the email that Email to supervisor and the supervisor's Return button open now puts the checklist link's address on its own line in angle brackets, so mail programs keep it whole. Under Email didn't open?, Copy the checklist link is now Copy the message: it copies the whole message with a link named Click Here to View, placed in the sentence that names the checklist and its incident number, or the plain message if the browser won't copy a link; a status message says it was copied. Add my name and date now also prints the supervisor's typed name on the Signature line. No new screens. Checked on 2.17.1 by the automated

tests in the service suite: axe, light and dark, on the checklist, its Email didn't open? panel and the supervisor review (0 violations); by script, the email text, the copied message and its link, the status messages, and the signature line. The hands-on screen reader pass was not repeated.

- What 2.17.0 changed (Collision Reconstruction Report only): vehicles, drivers, passengers, pedestrians and bicyclists are added with standard buttons (Add a vehicle and so on, in a Vehicles and people group), with no limit; the button moves focus to the new group's first box, and each added group ends with Add another and Remove buttons. Removing a group that has something typed in it asks first (the browser's own confirm dialog), moves the later groups up, and moves focus to the group that took its place. A status message under the add buttons says what has been added. Dates and times have Today and Now buttons and settle into mm/dd/yyyy and hh:mm AM/PM; the day of the week prints from the date; yes/no items are labelled dropdowns; each person's Vehicle# is a labelled dropdown of the vehicles entered. Each photo box (four views per vehicle, the satellite view and the scale diagram) is a labelled file button, and a photo can also be dropped on the box; the photo shows beside the button with the box's label as its text alternative, a Remove photo button follows, and "Photo added", "Photo removed" or why a file could not be used is a status message. Photos stay on the device and are not saved. Checked on 2.17.0 by the automated tests in the service suite: axe, light and dark, on the report with a vehicle, a driver and a photo (0 violations), again at 320 CSS pixels wide (no sideways scrolling); by script with the keyboard only, that the add buttons, photo buttons, Add another and Remove are reached with Tab and work with Enter, and where focus goes; and that the printed photos carry their labels as text alternatives. The hands-on screen reader pass was not repeated.
- What 2.16.0 changed: the Forms page has a Make a Case button beside the "This case" boxes. It opens a dialog (a labeled PIN box and a labeled box to enter it again, with Cancel and Make case buttons); focus starts in the PIN box, Enter submits, and a PIN that is too short or doesn't match is named in an alert in the dialog while focus returns to the PIN box. Once a case is made, a "Case" section under the boxes lists each kept form as a list item with its own Open, Save as PDF and Remove buttons, each labeled with the form's name, plus Save all as PDFs, Close case and Delete case; Remove and Delete case ask first in the same dialog, with focus on Cancel. A closed case shows in a "Cases saved on this device" list with an Open button labeled with its incident number. What happened (case made, closed, deleted, nothing to name the case) is announced by a status message under the boxes. The Defendant DOB box on the Forms page settles into mm/dd/yyyy when it's left, like the other DOB boxes. On a phone (600 CSS pixels wide or less) a form's page preview is no longer shown on screen and is not a tab

stop; the form still prints and saves the same, because the preview is laid out off screen. Checked in 2.16.0 by the automated tests in the service suite: axe, light and dark, on the Make a Case dialog with an error, a case with a kept form, a kept form reopened, the delete confirmation, the saved-cases list and the open-with-PIN dialog, 0 violations, each again at 320 CSS pixels wide; scripted keyboard focus checks for the dialog. Not repeated by hand: keyboard and screen reader passes. 2.16.0 changes nothing else in the screens.

- What 2.15.0 changed: the app can take newer New York law (charges, law text, mental states, level choices and elements) sent by Raptor without a new app version. Nothing new appears on screen when it does, except that the date in the Help tour ("New York Law data current as of") shows the newer date; if a law update fails its check, one sentence saying so is added there and to the footer at the foot of the page. Search, the charge picked, mental states, the document, Show elements and Check My Work are the same screens as before. Checked in 2.15.0 by the automated tests in the service suite: the app opened once with its built-in law and once with a law update carrying the same law gives identical search results, picked charge, mental states, document, Show elements and Check My Work for eight charges; axe, light and dark, on the builder with a law update in use and with a refused law update, 0 violations, each again at 320 CSS pixels wide (no sideways scrolling). Not repeated by hand: keyboard and screen reader passes (no control was added or moved). 2.15.0 changes nothing else in the screens.
- What 2.14.3 changed: the browser's Back and Forward buttons move between the Forms dashboard, a form and the Accusatory Document Builder, the same as All forms and the form tiles, instead of leaving the app; and someone still signed in who goes Back to a sign-in page, or to the emailed-code page, is taken straight back to the app instead of being asked to sign in again. The emailed-code page is now reached by a redirect, so going Back to it never shows a "Confirm form resubmission" screen. Focus moves the same way as with the on-screen buttons: to the dashboard heading, the form's title, or the builder's first section button. No markup, labels, colors or layout changed. Checked in 2.14.3 by script in Chromium, light and dark: open a form, Back, Forward, open the builder, Back and Forward, with axe (same rules) after each step, 0 violations, and focus checked after each; and by the automated tests in the service suite (sign-in pages, emailed-code page, signed in and signed out, and a blocked officer still refused). Not repeated by hand: keyboard and screen reader passes. 2.14.3 changes nothing else in the screens.
- What 2.14.2 changed: form headings show the agency logo and name without the agency address and phones (the Letterhead and Memorandum keep them). On the

phone/computer consent, a dot can be used again later in the swipe pattern; the printed drawing and its text alternative list every dot in order, repeats included. The Forms page has three labeled boxes under the search, in a group named "This case" (incident number, defendant name, defendant DOB); they are the accusatory document's own boxes and fill in the forms opened from there. The Compliance Checklist witness rows print as a fixed grid (witness type, Yes/No, the contact-info label, and a wide space to write in), blank or filled in. Checked in 2.14.2 by the automated tests in the service suite: axe, light and dark, on the Forms page, the consent with a swipe pattern, the Compliance Checklist and the forms with the agency heading, 0 violations, each again at 320 CSS pixels wide. Not repeated by hand: keyboard and screen reader passes (the dot buttons are unchanged; a tap on a dot already used now adds it again). 2.14.2 changes nothing else in the screens.

- What 2.14.1 changed: the Deposition/Affidavit and the Voluntary Statement headings are laid out like the Supporting Deposition's: the caption at the left, and the logo centered over the title with the incident number under it at the right; the Deposition/Affidavit also prints the agency's name under the logo and the law section under the title. The logo is still marked decorative. On the Compliance Checklist's witness rows, the contact-info label wraps onto two short lines so the space to write in is wider. The Photographic Evidence Log asks for the address as two labeled boxes (street, then city, state and ZIP) and prints them on two lines. Checked in 2.14.1 by the automated tests in the service suite: axe, light and dark, on both statements, the Deposition/Affidavit on more than one page, the photo log and the Compliance Checklist, 0 violations, each again at 320 CSS pixels wide. Not repeated by hand: keyboard and screen reader passes (the changes add two labeled text boxes and move heading text). 2.14.1 changes nothing else in the screens.
- What 2.14.0 changed (forms review): the Supporting Deposition, 710.30 Notice, Fugitive from Justice and Deposition/Affidavit headings show the agency logo centered over the form's title (on the 710.30, over "Attach to accusatory document"); the logo is still marked decorative. The Deposition/Affidavit heading no longer prints the agency's address and phones, and takes up to 60 property rows. When the Deposition/Affidavit or the Voluntary Statement runs past one page, each page shows "Page N of M" under the motto, later pages start with the form's name and "(continued)", the property table repeats its column headers, and the verification, notice, affirmation and signatures print once, at the bottom of the last page, with the end of the statement on that page. On the Supporting Deposition, a ten-digit phone number settles into (585) 555-0100 form when the box is left, and prints that way. The ERPO Background Report is now drawn as text pages instead of pictures of the Forms Package pages: its heading (title, Inc. #,

Index # and Date) repeats on every page, the charges, weapons and orders print in tables with column headers (row numbers as row headers), typed text sits at the top left of each cell, the background investigation narrative box takes the rest of its page and continues onto more pages under a "(continued)" heading, and Submitted by prints once, at the end; the In police custody and Weapon type boxes are now dropdowns, and the narrative box on screen starts three times taller. On the Crime Scene Attendance Log and Evidence Collection Notes, each date and time box has a standard Today or Now button beside it (accessible name "Now for Time In, row 2", which starts with the visible word), and the down arrow in the box does the same; neither is a character key shortcut. The Photographic Evidence Log takes a photo prefix and the first and last photo numbers (Photo numbering), lists every photo number in the log, and gives each photo a description box labelled "Description for photo" and its number (Photo descriptions); a status message reports how many photos there are, or what's wrong with the numbers. The Memorandum ends with the same signature block as the letter. The Compliance Checklist's witness rows keep their grid, with the labels and the Yes/No cell narrowed so the contact info cell is wider. The Clear dialog now says "Everything you typed on this form will be erased. Are you sure you want to clear?" under the heading "Clear form" or "Clear case". Checked on 2.14.0 by the automated tests in the service suite: axe, light and dark, on every changed form and on the new screens (two-page Deposition/Affidavit and Voluntary Statement, the numbered photo log, the Now buttons, the ERPO weapons dropdowns), 0 violations, each again at 320 CSS pixels wide (no sideways scrolling); by script, the logo position, the page numbers and where the verification and signatures fall, the phone format, the Today/Now buttons and the down arrow, the photo numbers and their labels, the ERPO heading on every page, and that the saved ERPO Background Report PDF is tagged with a main heading and tables. The sign-in, sign-up and agency console pages now show the Raptor Media Group mark (it had shown a placeholder); it keeps its empty alt text beside the product name, and those pages were checked again with the rest of the service suite. The hands-on screen reader pass was not repeated.

- What 2.13.1 changed: the DWI Felony Complaint and the Compliance Checklist now have every field in a section that opens and closes like the others (DWI Felony Complaint: Case, Charges, The prior conviction is based on, Affirmation; Compliance Checklist: Case and Other materials were added to its existing sections). When the checklist's Email to supervisor finds a missing or mistyped field, it opens that field's section before moving focus to it. Checked on 2.13.1 by the automated tests in the service suite: axe, light and dark, on both forms (0 violations), each again at 320 CSS pixels wide (no sideways scrolling); by script, that no field on either form sits outside a

section, that one section is open at a time, and that focus reaches the first missing field. The hands-on screen reader pass was not repeated.

- What 2.13.0 changed (forms page and form layout): on the Forms dashboard only one group is open at a time, like the builder's sections (opening a group closes the one that was open; a search still opens every group with a match), and every form's box is the same width and height. A Domestic Incidents group holds the Domestic Incident Report, the CPS Hotline Report and the Local Victim's Rights Notice, and the DWI and TERPO/ERPO forms are listed in a set order without form numbers in their names. Every form with two or more groups of fields now opens one group at a time (before, only some did), each group drawn as a box with its heading across the top like the builder's sections; the legend still holds a standard button with aria-expanded. Mobile app and Agency profile are on the Forms dashboard only (Agency profile stays while the profile is open, as the way back); All forms has a thicker border and an arrow, the arrow hidden from screen readers. Clear case is on every form, away from Print, and opens a modal dialog ("Clear this form?" or "Clear this case?") with a heading, a description, and Cancel and Clear buttons; focus starts on Cancel, Escape cancels, and focus returns to Clear case. On a form, Clear starts the form over and moves focus to the form's title. On the DWI Felony Complaint, each check box now sits beside its label instead of above it. The Compliance Checklist prints its dates as mm/dd/yyyy. Checked on 2.13.0 by the automated tests in the service suite: axe, light and dark, on the dashboard with one group open and on the Clear dialog (0 violations), each again at 320 CSS pixels wide (no sideways scrolling), plus every form screen already in the suite; by script, that opening a group closes the other, the group names and order, that every form box is one size, which header buttons show on which screen, and that Cancel and Escape keep the form and Clear empties it. The hands-on screen reader pass was not repeated.
- What 2.12.0 changed: on agency plans, two entries were added to the Agency Forms group of the Forms dashboard. Agency Links lists the web pages the agency admin added in the agency console (Forms data, Links); Procedures lists the procedures the admin uploaded as PDF files (a new Procedures tab in the agency console). Each item is ordinary link text naming the page or procedure, says to screen readers that it opens in a new tab, and opens only when tapped (the app requests nothing). Since 2.41.0, procedures open inside the app instead (see What 2.41.0 changed). A procedure opens in the browser's own PDF viewer; how accessible that PDF is depends on the file the agency uploads, which this report does not cover. When the agency hasn't added any, each screen says so in text and says where the admin adds them. The printed page of Agency Links is a table of the links and their web addresses, with column and row headers. Checked on 2.12.0 by the automated tests in the service suite: axe, light and

dark, on both screens (0 violations), each again at 320 CSS pixels wide (no sideways scrolling); by script, the links' names, addresses and new-tab behavior, and that a link that isn't https is left out; and the saved PDF of Agency Links is tagged, with a main heading, language, title and table. The agency console's new Procedures tab and Links rows were checked with the other agency console pages (the second item in this list). The hands-on screen reader pass was not repeated.

- What 2.11.0 changed (forms review): the Forms dashboard groups open and close: each group heading holds a standard button with aria-expanded and aria-controls, the groups start closed and open while a search matches, and the Compliance Checklist sits on its own below them. On a phone the builder hides the page preview and shows the picked charge's law text. The Appearance Ticket, JD Appearance Ticket, Warrant/Summons Request and Notice to Comply pick each offense from the builder's charge list in one labelled box per offense (a combobox with a listbox of results, the builder's own pattern), and the rest fills in. New controls: Add a charge, Add a weapon, Add an order of protection, Add an RP, Add a GCP, Add a section, Add questionnaire and Done: print all (standard buttons; the add buttons move focus to the new row's first box); the field sketch's Page and Scene measurement method dropdowns, which show and hide the total station, RP and GCP boxes; and the phone/computer consent's swipe pattern dots. On the TERPO Application and ERPO Background Report, check boxes and "select all that apply" lists take a whole line and each weapon, charge and order is one line of labelled boxes; the respondent's age fills from the date of birth and stays editable. Log dates and times settle into mm/dd/yyyy and hh:mm AM/PM when the box is left (the officer's text is kept if it isn't understood). Printed changes: the logs continue onto more pages with Page N of M; the Photography Cover Sheet, and the Field Sketch when picked, print landscape; the Chemical Test Refusal Report is drawn as text; the Notice to Comply prints an Owner Copy and an Agency Copy; the Canvass prints every questionnaire, one per page. On the ERPO Background Report, charges, weapons and orders of protection past the lines on the state's page print on a continuation page as tables with column headers and the row number as a row header, and the state's page then says "More charges on the continuation page." (or weapons, or orders of protection) in text beside them. The standalone DV Victim's Rights Notice (it still prints with the Domestic Incident Report's Victim copy) and the latent print link on the Lab Submission Forms page were removed. Checked on 2.11.0 by the automated tests in the service suite: axe, light and dark, on every form screen and on new screens for the closed groups, open charge results, the Notice to Comply with a section picked, the swipe pattern, two questionnaires, the field sketch for a drone (landscape) and a total station, TERPO weapons, ERPO orders and a two-page attendance log (0 violations),

each again at 320 CSS pixels wide (no sideways scrolling); by script, Tab from the search to the first group button and into its forms, the charge list by mouse and by Down arrow and Enter, the add buttons, the age, the date and time formats, the page counts and the swipe pattern; and saved PDFs of each form checked for tags, a main heading, language and title. The keyboard walk, contrast measurements, text spacing and 200% zoom of the builder screens were not repeated (the builder changes only at phone width), and the hands-on screen reader pass was not repeated.

- What 2.11.0 changed (Compliance Checklist): the check boxes are numbered and in the printed sheet's order (numbered down each of three columns, as on the sheet; one column below 600 CSS pixels). The Photographic Evidence Log has a box in both the documents list and the evidence list; checking either checks the other. When "Are there law enforcement witnesses?" is set to Yes, "Where can the names and agencies of the LE witnesses be found?" fills in with "Listed below" if it is empty, and the LE witness list becomes required (marked required for assistive technology, and Email to supervisor names it in the status message and moves focus to it if it is empty). Checked by the automated tests in the service suite: axe, light and dark, on the checklist (0 violations) and again at 320 CSS pixels wide (no sideways scrolling); by script, the numbering, the column order, both photo log boxes, the required list and focus moving to it. The hands-on screen reader pass was not repeated.
- What 2.10.0 changed: the CPL 245.20 Compliance Checklist was added under Court Documents, on every plan. It is one form screen: labelled header fields, then the 60 Yes/No items as check boxes with visible labels in three groups (Documents and information that exist, Evidence and property, and Vehicular / VTL §1192 crimes), each a fieldset with a legend, then the witness group (Yes/No dropdowns and labelled text boxes), other materials and sign-off fields. The printed page is one page: the items, witnesses and signature lines are tables whose labels are row headers, and Yes prints in bold text, not by color. On an agency plan the officer picks a supervisor from a labelled dropdown (from a new Supervisors list in the agency console's Forms data, which also has a labelled dropdown for the agency's email system) and presses Email to supervisor; the app opens a new email in the officer's own email with a link to the checklist. What is still missing is named in a status message and focus moves to the first missing field. An "Email didn't open?" disclosure (a native details and summary element) holds buttons for other email systems and Copy the checklist link. The supervisor opens the link and sees a Supervisor review panel: the officer's answers are disabled (locked), with labelled fields for the supervisor's printed name and date, an Add my name and date button, and a labelled note box with a Return button that emails the checklist back for correction. A returned checklist shows the supervisor's note at

the top. Results of each button are announced in the same status message. Checked on 2.10.0 by the automated tests in the service suite: axe, light and dark, on the checklist, the checklist with "Email didn't open?" open, and the supervisor review (0 violations), each again at 320 CSS pixels wide (no sideways scrolling); the console's Forms data tab with the Supervisors list; by script, Space checking an item, Tab moving through the items, Enter on Email to supervisor announcing what is missing and moving focus to it, and Enter on Add my name and date; a scripted round trip (officer sends, supervisor signs or returns, officer corrects and sends again) that also checks no checklist data reaches the service; and a saved PDF of the checklist checked for tags, headings, tables, language and title. The hands-on screen reader pass was not repeated.

- What 2.9.1 changed: a Lab Submission Forms entry under State Forms. It lists links to the state crime lab's submission forms; each link is ordinary link text naming the form, says to screen readers that it opens in a new tab, and opens the state's form only when tapped (the app requests nothing). The printed page is a table of the forms and their web addresses, with column and row headers. Checked on 2.9.1 by the automated tests in the service suite: axe, light and dark, 0 violations, at 320 CSS pixels wide (no sideways scrolling), and its saved PDF is tagged, with a main heading, language, title and table. The hands-on screen reader pass was not repeated.
- What 2.9.0 changed: eight investigations and crime scene forms were added under Agency-Specific Files (Canvass Questionnaire, Consent to Search, Medical Records Release, Crime Scene Attendance Log, Evidence Collection Notes, Crime Scene Photography Cover Sheet, Photographic Evidence Log and Field Sketch), and eight more: Crime Victim Information Report, Juvenile Rights Warnings and Waiver, Juvenile Delinquency Appearance Ticket, JD Acknowledgement of Rights, Mental Hygiene Emergency Referral, Notice to Comply Order, Animal Owner Surrender and Specified Family Offenses, plus a Collision Reconstruction Report whose vehicle, person and analysis pages are added from a "Pages to add" group (their field groups appear only once added) and print one per page with an index and "Page N of M". The state's DV Victim's Rights Notice can also be printed on its own, as a picture of the state's page with a text alternative naming its language, as on the Domestic Incident Report. Two more State Forms, the ERPO Fee Waiver Application (UCS-6341/W) and the Request for Judicial Intervention (UCS-840), work like the other State Forms: labelled fields in groups, and the printed page is a picture of the state's page with the typed text on it and a main heading over the title. They use the same labelled fields, groups and "Add a row" buttons as the court forms; Add a row moves focus to the new row's first box. On Consent to Search, a dropdown picks the kind of search and only that kind's fields are shown (the others are hidden from everyone, including screen readers). In the printed

form, label and value pairs are table rows with row headers, and the logs are tables with column headers. Checked on 2.9.0 by the automated tests in the service suite: axe, light and dark, on each new form (and on two kinds of Consent to Search), 0 violations, each again at 320 CSS pixels wide (no sideways scrolling), and a saved PDF of twelve of them is tagged, with a main heading, language, title, and tables or lists. The hands-on screen reader pass was not repeated.

- What 2.7.0 changed: six State Forms were added on the Forms dashboard (Chemical Test Refusal Report, DWI Bill of Particulars, DWI Field Notes, CPS Report and, on agency plans, TERPO Application and ERPO Background Report). Each is built the same way as the Domestic Incident Report: labelled fields in groups that open one at a time from a button in the legend (with aria-expanded), "select all that apply" boxes as a native details and summary disclosure, the state's pages as pictures with text alternatives in the preview, and a Print button at the bottom of the form as well as in the header. Too much text for a box is reported in the note under the form rather than cut off silently. Checked on 2.7.0 by the automated tests in the service suite: axe, light and dark, on each of the six forms with a field filled (0 violations), each again at 320 CSS pixels wide (no sideways scrolling), and a saved PDF of each form is tagged, with a main heading, language, title, a figure for the state pages and the right page count. The hands-on screen reader pass was not repeated.
- What 2.6.1 changed: on a form screen the fields column is wider and the page preview is shown smaller at the right; below 981 CSS pixels the preview still follows the fields in one column. On the Domestic Incident Report, the boxes in each group sit side by side, and each group of fields opens from a button in its legend (with aria-expanded); opening one group closes the others, as the document builder's sections do. A set of boxes where more than one can apply (such as race or strangulation signs) is now one "select all that apply" box: a disclosure (a native details and summary element) whose summary shows the field's name and what is checked, and which opens a labelled group of check boxes. Escape or a click outside closes it, and Escape returns focus to it. The Print Court/Agency copy and Print Victim copy buttons are also at the bottom of the form; the language dialog returns focus to whichever button opened it. Checked on 2.6.1 by the automated tests in the service suite: axe, light and dark, on the DIR with fields filled and with a "select all that apply" list open, and with the language dialog open (0 violations), each again at 320 CSS pixels wide (no sideways scrolling). The keyboard steps above (group buttons, opening and closing a list, focus return from the dialog) were checked by the tests in Chromium; the hands-on screen reader pass was not repeated.

- What 2.6.0 changed: the State Forms group has its first form, the New York State Domestic Incident Report (DCJS 3221-03/2022), on every plan. The officer fills it in with standard labelled fields grouped by the form's sections (a fieldset with a legend for each section and for each set of boxes, such as race or strangulation signs; a Yes/No question is a dropdown). The preview shows the state's own pages A and B as pictures, each with a text alternative naming the page and copy, with the typed text and an X for each checked box placed in the state's boxes. If something is too long for its box, a note above the preview names the field. Two buttons print the Court/Agency copy (the state's Police pages) or the Victim copy (the state's Victim/Complainant pages, leaving out what the state blacks out on them, plus the Victim's Rights Notice). Print Victim copy opens a dialog (a modal dialog with a heading) that asks for the notice's language (English, Spanish, Chinese or Russian) as a group of radio buttons; Print without a choice says so in an alert, and Cancel or Escape closes the dialog and returns focus to the button. The agency console's Forms data adds a labelled field for the local domestic violence service provider phone, which fills in on page B. Checked on 2.6.0 by the automated tests in the service suite: axe, light and dark, on the DIR with fields filled and with the language dialog open (0 violations), each again at 320 CSS pixels wide (no sideways scrolling; the page preview scrolls inside its own region), and the console's Forms data tab; by script that the page pictures have their text alternatives and load, that the Victim copy needs a language and leaves out the blacked-out details, that focus returns to the button, and that each state page prints on its own sheet; and a saved PDF of the DIR checked by script for tags, a main heading, figures, language and title. In the saved PDF the state's printed labels are part of the page pictures, not text, so a screen reader reads the typed values without the labels beside them (see Generated PDF, 1.3.1). The keyboard walk, contrast measurements, text spacing and 200% zoom of the earlier screens were not repeated, because 2.6.0 does not change them.

Conformance terms

- **Supports:** the functionality meets the criterion with no known defects.
- **Partially Supports:** some functionality does not meet the criterion.
- **Does Not Support:** most functionality does not meet the criterion.
- **Not Applicable:** the criterion is not relevant to the product.

WCAG 2.1 Level A

CRITERION	CONFORMANCE	REMARKS
1.1.1 Non-text Content	Supports	The Raptor Media Group mark in the header has alt text, and so does the logo preview on the Agency profile screen (agency plans; individual plans have no logo since 2.33.0). The logo on the document is marked decorative, because the agency's name is in the text. The Domestic Incident Report and the other State Forms (DWI Bill of Particulars, DWI Field Notes, CPS Hotline Report, TERPO Application, Fee Waiver, RJI and, since 2.36.0 on an agency plan, the NYS Arrest Report and NYS Incident Report) show the state's pages as pictures, each with a text alternative naming the form and page. Since 2.29.0 an agency's custom forms, made from its own PDFs, do the same, and every box on their pages is a labelled field beside the preview. Since 2.11.0 the Chemical Test Refusal Report, and since 2.14.0 the ERPO Background Report, are text, not pictures; the agency logo printed on the ERPO pages is marked decorative, because the agency's name is printed beside it. The swipe pattern drawn on the phone/computer consent is an image whose text alternative lists the dots in order, and the page also prints the order in words; the drawing on the screen beside the dot buttons is decorative, because the pattern is in the labelled Pattern box. Everything the officer enters there is in the labelled fields beside it. Photos added to the Collision Reconstruction Report (since 2.17.0)

CRITERION	CONFORMANCE	REMARKS
		use the photo box's label as their text alternative, on the screen and on the page (for example Front, or Incident Location (Satellite View)). Since 2.40.0, the pages in a phone's Preview are pictures whose text alternative is that page's words, as in the saved PDF.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	No prerecorded audio or video.
1.2.2 Captions (Prerecorded)	Not Applicable	No prerecorded audio or video.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	No prerecorded audio or video.
1.3.1 Info and Relationships	Supports	A main landmark, a heading for the Forms dashboard, for each group of forms (containing a button that opens and closes the group and says whether it is open) and for each form section, lists for the forms in each group, a labelled document-preview region, a label on every field, a fieldset with a legend for the mental-state choices and for each group of fields on a form, and a listbox for charge results. Each section heading contains a button that opens and closes the section. On every form with two or more groups of fields, each group's legend contains a button that opens and closes the group, and opening one closes the others; on

CRITERION	CONFORMANCE	REMARKS
		the Domestic Incident Report a "select all that apply" box is a details element whose check boxes are a labelled group.
1.3.2 Meaningful Sequence	Supports	Reading order matches the visual order. Forms dashboard: heading, search, then the groups in order, then the Compliance Checklist. Accusatory Document Builder: the form sections in order (Case, Charge, Incident, Factual allegations, Review and accept), then the preview. Other forms: title, fields, then the preview. A form longer than one page reads page by page, in the preview and its saved PDF: the text, the page number, then the next page's "(continued)" heading and the rest of the text; in the preview, the motto repeated on each page is read once (since 2.26.0).
1.3.3 Sensory Characteristics	Supports	Instructions name fields and buttons by their labels, not by shape, color or position.
1.4.1 Use of Color	Supports	Missing fields are outlined in red and are also listed by name in a text message at the top of the form. A document type that doesn't fit the charge is outlined in red and also says so in text below the field and in a message with buttons to fix it. Check My Work colors elements yellow or red, and also lists each one in words as covered or possibly missing, with a count at the top.
1.4.2 Audio Control	Supports	No audio plays on its own. Read aloud starts only when the officer presses Read aloud, and a Stop button ends it.

CRITERION	CONFORMANCE	REMARKS
2.1.1 Keyboard	Supports	Every control works by keyboard, including file import, the section buttons and form group buttons (Enter or Space), the swipe pattern dot buttons (each a standard button named Dot 1 to Dot 9, with a Pattern box that can be typed in instead and a Clear the pattern button), the charge boxes on the Appearance Ticket, JD Appearance Ticket, Warrant/Summons Request and Notice to Comply (the same charge list as the builder: Down arrow into the list, arrow keys, Enter, Escape), the "select all that apply" boxes (Enter or Space opens, Escape closes), the Today and Now buttons beside the date and time boxes on the Crime Scene Attendance Log and Evidence Collection Notes (also the down arrow in the box), the Collision Reconstruction Report's add, remove and photo buttons (a photo can be dropped on its box, or picked with the box's file button), the dialogs, and the charge list (arrow keys, Home, End, Enter, Escape). The document preview can be reached with Tab and scrolled with the arrow keys. While Read aloud is reading, Back a sentence and Next sentence move through the document; clicking a word does the same with a mouse or touch.
2.1.2 No Keyboard Trap	Supports	Focus can always leave every control by Tab or Escape. Dialogs close with Escape and return focus to the button that opened them.
2.1.4 Character Key Shortcuts	Supports	No single-key shortcuts. The only shortcut is Ctrl+P, which uses a modifier key.

CRITERION	CONFORMANCE	REMARKS
2.2.1 Timing Adjustable	Supports	For privacy, the case clears after 15 minutes idle, or 2 minutes after printing. A warning appears 1 minute before, with a Keep working button, and any activity resets the timer. When a sign-in runs out (an individual plan ended, or 30 days without opening the app online), the document already open can still be finished and printed; only a new document waits for the sign-in.
2.2.2 Pause, Stop, Hide	Supports	The clear-warning countdown is the warning itself and is hidden from screen readers so it doesn't repeat. While Read aloud is reading, the current word is highlighted and the preview scrolls with it; the officer starts it and the Stop button ends it.
2.3.1 Three Flashes or Below Threshold	Supports	No flashing content.
2.4.1 Bypass Blocks	Supports	A main landmark and section headings let users jump past the header.
2.4.2 Page Titled	Supports	Title: Tiercel.
2.4.3 Focus Order	Supports	Tab order follows the header, then the open form section top to bottom, then the other section buttons, then the preview. A blocked print opens the section with the first problem and moves focus to it; for a document type conflict, that is the first button offering a fix. Starting or stopping Read aloud keeps focus

CRITERION	CONFORMANCE	REMARKS
		on the reading buttons. On the Forms dashboard, focus starts on its heading; opening a form moves focus to the form's title, and All forms returns it to the dashboard heading. The browser's Back and Forward buttons move focus the same way (since 2.14.3). On a form, Add a row moves focus to the first box of the row it shows. On the Forms page (since 2.21.0), Add a witness moves focus to the new witness's Name box, and removing a witness moves it to the next witness or to Add a witness; since 2.22.1, Add a victim and removing a victim do the same for victims. On the Collision Reconstruction Report (since 2.17.0), adding a vehicle or person moves focus to the first box of its new group, and removing one moves focus to the group that took its place. With a case open (since 2.18.0), Add to Case moves focus to the title of the new, blank form (on the accusatory document, to the Case section), and Case forms moves it to the case's heading on the Forms page.
2.4.4 Link Purpose (In Context)	Supports	The only links are Sign out, Set up my profile, and the links to the agency console or account where a profile is managed, and their text says where they go.
2.5.1 Pointer Gestures	Supports	Only single clicks or taps. No path-based or multi-point gestures.
2.5.2 Pointer Cancellation	Supports	Actions run on click (on release), not on press.

CRITERION	CONFORMANCE	REMARKS
2.5.3 Label in Name	Supports	Each control's accessible name begins with its visible label. A section button's name is the section name, followed by the short summary shown beside it.
2.5.4 Motion Actuation	Not Applicable	No motion-triggered features.
3.1.1 Language of Page	Supports	The page language is set to English.
3.2.1 On Focus	Supports	Focus alone never changes the page.
3.2.2 On Input	Supports	Choosing a charge updates the preview and may suggest a document type. If the document type conflicts with the offense level, the officer is asked; it is never changed without notice. A misdemeanor charged by an Accusatory Information on information and belief shows a caution about CPL 100.40 and changes nothing. Opening a section closes the others only when the officer presses a section button. Date and phone boxes format their own value as it is typed (for example 01/15/2024 or (585) 555-0100); that changes nothing else and moves no focus.
3.3.1 Error Identification	Supports	A blocked print lists each missing item in text, marks those fields invalid for assistive technology, and moves focus to the first one. A document type that conflicts with the charge is named in text. Rejected imports say why in a status message. A file that can't be used as a photo on the Collision

CRITERION	CONFORMANCE	REMARKS
		Reconstruction Report is named as such in text beside its box. In the agency console, a form with a problem says what in an alert, names the spreadsheet row to fix, and keeps what was typed. A Make a Case PIN that is too short, doesn't match, or is wrong is named in an alert in the dialog.
3.3.2 Labels or Instructions	Supports	Every field has a visible label, and format hints are shown as text. Date and phone boxes also show the format as a placeholder and settle into it as they are typed. A note says every field is needed to print except those marked optional. An Age box that fills in from a date of birth, and a day-of-week box that fills in from its date, says so in its label.
4.1.1 Parsing	Supports	Per the W3C 2023 errata, this criterion is always satisfied for WCAG 2.1.
4.1.2 Name, Role, Value	Supports	Standard HTML controls and native dialogs. Section buttons expose an expanded or collapsed state, the Agency profile button exposes a pressed state, and charge options expose a selected state.

WCAG 2.1 Level AA

CRITERION	CONFORMANCE	REMARKS

CRITERION	CONFORMANCE	REMARKS
1.2.4 Captions (Live)	Not Applicable	No live audio or video.
1.2.5 Audio Description (Prerecorded)	Not Applicable	No prerecorded video.
1.3.4 Orientation	Supports	Works in portrait and landscape.
1.3.5 Identify Input Purpose	Supports	The agency name field is marked as an organization name. The other fields collect case details about other people, which this criterion doesn't cover.
1.4.3 Contrast (Minimum)	Supports	Every text element passes 4.5:1 (axe) in light and dark themes, in all 12 screens tested.
1.4.4 Resize Text	Supports	The form, header and dialogs scale to 200% browser zoom. The document preview fits its column by default; its Preview size control shows it at 100%, 150% or 200% of the printed size, and the preview then scrolls sideways. Pinch zoom and the saved PDF also work.
1.4.5 Images of Text	Supports	The only images are the Raptor Media Group mark and the agency's own logo.
1.4.10 Reflow	Supports	Every screen fits 320 CSS pixels wide with no sideways scrolling, including the file pickers on the Agency profile and setup screens. In the agency console, tables stack into one column on narrow screens. The document preview keeps its page layout, which this criterion exempts, and scrolls within its own

CRITERION	CONFORMANCE	REMARKS
		area. Since 2.11.0, at 600 CSS pixels or less the Accusatory Document Builder hides the page preview and shows the picked charge's full law text, wrapped, under the charge. Since 2.40.0 a Preview button there shows the finished pages fitted to the screen width, and Specified Family Offenses reflows to the screen width; date and time boxes fit their column on every device. Since 2.43.0, text in boxes is 16px on phones, iPhones and iPads, so tapping a box no longer zooms the page in and lets it slide sideways.
1.4.11 Non-text Contrast	Supports	Field, dropdown and list borders are 3.7:1 or better against the background in both themes, and the focus outline is the accent color. Header buttons are identified by their text.
1.4.12 Text Spacing	Supports	No text is lost with WCAG text-spacing overrides applied. The short summary beside a closed section's name is cut off with an ellipsis by design; the full text is in the section.
1.4.13 Content on Hover or Focus	Supports	No tooltips appear on hover. Since 2.44.0, focusing an empty offense box on five forms opens the list of the case's charges below it (it covers nothing the officer needs to read). Escape closes it without moving focus, the pointer can move onto it, and it stays open until an option is picked, Escape is pressed or focus leaves the box and the list.
2.4.5 Multiple Ways	Not Applicable	A single-screen app with no set of pages to find.

CRITERION	CONFORMANCE	REMARKS
2.4.6 Headings and Labels	Supports	Sections and fields have descriptive headings and labels.
2.4.7 Focus Visible	Supports	A 2-pixel accent outline shows on every focused control, section button, charge option and the document preview.
3.1.2 Language of Parts	Supports	All content is in English.
3.2.3 Consistent Navigation	Supports	The header buttons stay in the same place and order on every screen. Install app (called Mobile app before 2.35.0) and Sign out show only when signed in, and Install app hides once the app is installed.
3.2.4 Consistent Identification	Supports	Controls with the same function use the same names throughout.
3.3.3 Error Suggestion	Supports	Messages name exactly what is missing or why a file was refused. A document type conflict offers buttons for the suggested types.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The document creates a sworn legal statement. Before printing, the officer sees the complete document in the preview and must tick a Review and accept box. Any change to the document clears that box. In the agency console, removing an officer, admin, law or law pack and blocking a seat each ask for confirmation first, and an uploaded

CRITERION	CONFORMANCE	REMARKS
		spreadsheet or pack is shown in full before anything is added.
4.1.3 Status Messages	Supports	Match counts (charge search and Find a form), import results, pack messages, the CPL 100.40 caution, the long-document notice (since 2.26.0 it says how many pages the document prints on), the Read aloud messages, the Check My Work results, the Make a Case messages (case made, closed or deleted), the pending compliance checklists' Remove and can't-open messages, the Enter your PIN dialog's wrong-PIN message, the case bar's Add to Case and Save all messages, the Forms page's reminder of who still needs a supporting deposition (since 2.21.0), and on the Collision Reconstruction Report what has been added and whether a photo was added or removed are announced without moving focus. The print-blocked, juvenile, document-type conflict and auto-clear notices are announced as alerts.

Generated PDF

The finished document, or form, saved from Chrome or Edge is a tagged PDF. The accusatory document's layout follows the established court format and is not changed for accessibility. A document that runs long is scaled down evenly to fit one page, never below 80% (12-point text stays at about 9.6 points or larger); past that, the app asks the officer to shorten it.

CRITERION	CONFORMANCE	REMARKS
1.1.1 Non-text Content	Supports	The agency logo is tagged as decoration, because the agency's name appears in the document text. On the Domestic Incident Report and the other State Forms each of the state's pages is a figure with a text alternative naming the form, page and copy (for the Victim's Rights Notice, its language). The Chemical Test Refusal Report is text since 2.11.0, and the ERPO Background Report since 2.14.0. The swipe pattern on the phone/computer consent is drawn, and the order of the dots is also printed in words beside it. Photos on the Collision Reconstruction Report (since 2.17.0) are figures whose text alternative is the photo box's label, which is also printed on the box.
1.3.1 Info and Relationships	Partially Supports	Tagged PDF. The document type (for example Misdemeanor Complaint) is tagged as the main heading, and the body is tagged as paragraphs. On the letterhead the agency name is the main heading and MEMORANDUM a second-level heading, with the To, From, Date and Subject lines as a table with row headers; on the Notice of Legal Rights and Remedies the notice title is the main heading and the contacts are a table with the contact name as the row header. On the court and statement forms the form's name (for example SUPPORTING DEPOSITION) is the main heading, and the lists of charges and property items are tables with column headers. Partially: the Domestic Incident Report prints the state's own pages as pictures, so in its PDF the state's labels and the Victim's Rights Notice text are not text; each page has a text alternative, and the typed values are text, but

CRITERION	CONFORMANCE	REMARKS
		they are not tagged with the labels they answer. The state's PDF has no tags either. Officers give the victim the printed copy. Partially, too: a PDF made in the iPhone or iPad home-screen app (since 2.29.1) is a picture of each page, tagged as one figure per page with the page's words as its text alternative, so its headings, tables and paragraphs are not tagged.
1.3.2 Meaningful Sequence	Supports	The tag order follows the page: caption and defendant, document type and incident number, the accusatory paragraphs, the law text, the facts, the verification notice, then the signature line.
1.4.3 Contrast (Minimum)	Supports	Black text on white.
2.4.2 Page Titled	Supports	The PDF title is the document type and incident number (for a form, its name, and a memorandum's subject), and it is set to show in the viewer's title bar.
3.1.1 Language of Page	Supports	The PDF language is set to English.
4.1.2 Name, Role, Value	Not Applicable	The PDF has no form fields or links.

Only Chrome and Edge were tested. Firefox may make untagged PDFs, so agencies should save from Chrome or Edge. In the app added to an iPhone or iPad home screen (since 2.29.1) the app makes the PDF itself: each page is one picture of the printed page, tagged

as a figure whose text alternative is that page's words in reading order, with the title and English language set; headings and tables are not tagged in that PDF, and it has no selectable text. Saved from Safari or a computer instead, it is the tagged PDF described above. The PDF is tagged but not certified to PDF/UA, which the ADA rule doesn't require.

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